Read the Quantum Case, Chp 8., pp. 552-574.

Quantum Case Study Discussion Questions:
1. What is your evaluation of Quantum’s progress to date of developing and applying team concepts?

2. What accounts for the differences in effectiveness of the major teams?

3. How would you recommend that Dave Brown address the team-related issues at the end of the case?

4. Are there other high-priority team issues that should be added to this list?